

COLLECT MOMENTS, NOT THINGS



COMPANY PROFILE **2020**

ON5 TRAVELS
DESTINATION MANAGEMENT COMPANY



The leader among travel agencies internationally

ONS Travels, is a leading Destination Management Company delivering an array of exemplary end-to-end destination management services including hotel reservations, Sightseeing excursions, Safaris, cruises, attractions & experiences, MICE (Meetings, Incentives, Conferences & exhibitions), logistics support , leisure activities in Azerbaijan, Uzbekistan, Kazakshstan, Georgia & Srilanka

ONS Travels is a full-service travel agency that serves business and leisure clients who require professional, friendly and efficient organization of their outbound and inbound travel & tourism needs. It has quickly grown to become a leading company in the region and a major player in the international tourism sector. ONS has its own companies & offices in India, Azerbaijan and Srilanka. Further planning to setup in Almaty & Serbia in coming months.

Our company is manned with experienced, knowledgeable, multilingual and highly qualified team based on considerable experience combined with youthful enthusiasm and creative spirit, in-depth knowledge of the products and services we offer and commitment to all aspects of Travel and Tourism Management.

To continue offering its customers with a variety of and best possible quality services, our company has and will strive to have excellent co-operation & relationship with several international organizations and suppliers to meet client needs and expectations.

ONS sustainability and practices are directly linked to its employees' believe in fundamental corporate values to satisfy customers with innovative technology, superior quality, value and friendly services.

ABOUT ONS TRAVELS

Service Excellence

We are committed to the pursuit of Service Excellence.

Loyalty

We epitomise LOYALTY by working collaboratively with our guests, employees, partners and suppliers to exceed shared goals

Passionate

We are PASSIONATE about making a measurable impact.

Innovation

We consistently strive for INNOVATION that makes a difference and to be at the forefront of global trends.

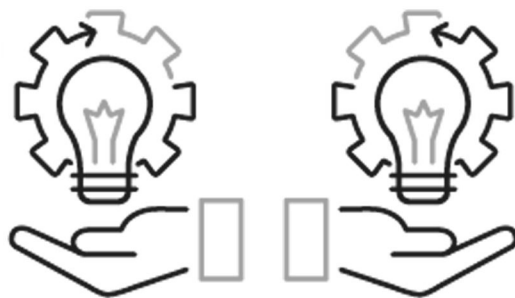
Integrity

We exhibit INTEGRITY at all times.

Respect

We RESPECT all our partners and ensure our relationships are mutually beneficial.

**OUR
CORE
VALUES**



SERVICES TO MAKE YOUR TRAVELS EASIER

ONS Travels has the knowledge, expertise and experience to arrange and deliver all travel & tourism related requests received from a company, family or individual no matter how big, small or unusual are the needs.



Our staff, your travel consultants loves solving puzzles, no matter how many pieces, in order to clearly see the big picture. Our passion comes from managing and analyzing all of the tiny details that embody leisure and corporate travel—from the simplest to the most challenging needs.



Among others, we provide our customers with the following services

Airlines Reservation & Ticketing

Online Hotel & Tour Reservation

Meetings, Incentives & Corporate Events

Trade Fairs & Exhibitions

Holiday Packages

Leisure Travel

Transportation & Guide Services

Medical Tourism

Travel Insurance

Visa Application

Others





WE ARE MORE THAN A TRAVEL AGENCY

ONS manages a portfolio of 10+ corporate clients either based in India, Azerbaijan or in Srilanka whose staff travel internationally very often. We serve every industry and a big range of businesses including small and medium businesses (SMEs) to large multinational corporations and provide complete travel services support.



150,000+
hotels to choose
from worldwide



250+
travel agency
partners



Corporate



B2B



OUR STAFF, YOUR TRAVEL CONSULTANTS

ONS Travels has more than 50 skilled and well-trained multilingual staff team to ensure the provision of the best possible customer service and consultancy to its clients.



VISION

Our company's vision is to become a leading travel and tourism related services provider agency globally

The languages spoken by our staff include English, Hindi, Arabic, Turkish, English, Russian, French, Persian/Farsi, Czech & Slovakian and Greek. They are thoroughly trained in our innovative technology and systems which are superior to what are available to the majority of travel agencies so as to service our clients in the best way possible. For further improvement of our services, if necessary, we have access to our large network of partners/associates, contacts and suppliers around the CIS Countries & Srilanka.



MISSION

To meet our clients' every travel needs through our excellent customer service, efficient and cost-effective operations. To reach the company's vision, our mission extends with global promotion strategies, establishment and/or acquisition of new companies, partnerships and other ways to further extend our global market entry strategy and strength.

Our friendly, professional and competent staff members as travel consultants always do their best to ensure that all our company's travel and tourism related services are delivered on time and in full, covering every detail required for the client's itinerary with the intention to complete satisfaction and/or even to exceed their expectations.

Among others, our superior customer services include

Reservation service from 9am to midnight, 7 days a week

24/7 customer service including out of office hours

Speedy reporting on related travel services, including financials

Customized solutions to each client's travel requirements

Multiple options and flexibility at every level of our clients' itineraries

Customer feedback - email, social media and face-to-face

Continuous availability of attractive special offers and packages

Identification of cancelled flights and prompt rebooking

YOU'RE IN SAFE HANDS WITH US

There are five compelling reasons why ONS should be amongst your first choice as a Supplier and partner.

1

Professional Team

Our ten, experienced FIT travel consultants are ever-ready to assist you with tour design and flight ticketing for world destinations both popular and obscure.

2

In-destination Transport

Our transfer and transportation services include chauffeured or self-drive car-hires or buses.

3

Tailored Excursion Programs

We can prebook tickets to top attractions worldwide, along with sightseeing options from coach-tours and hop-on hop-off passes to private guide services.

4

Support

To deal with the unpredictability of international travel we provide 24/7 client support. Rest assured that we'll do everything within our power to look after you.

5

Packages

Our packages come in 3-, 4- and 5-star variants, each with local sightseeing tour and private transfers. Add extra nights and options to create your perfect holiday.



MANAGING CORPORATE TRAVEL WITH UTMOST CARE

ONS manages a portfolio of 10+ corporate clients either based in India, Azerbaijan or in Srilanka whose staff travel internationally very often. We serve every industry and a big range of businesses including small and medium businesses (SMEs) to large multinational corporations and provide complete travel services support.

The benefits and advantages of selecting ONS as your outsourced travel management company and consultant include:

Reports

monthly and quarterly

Policy

creation and compliance

Account

management devotion

Expense

management

Crisis

management

24/7

emergency service

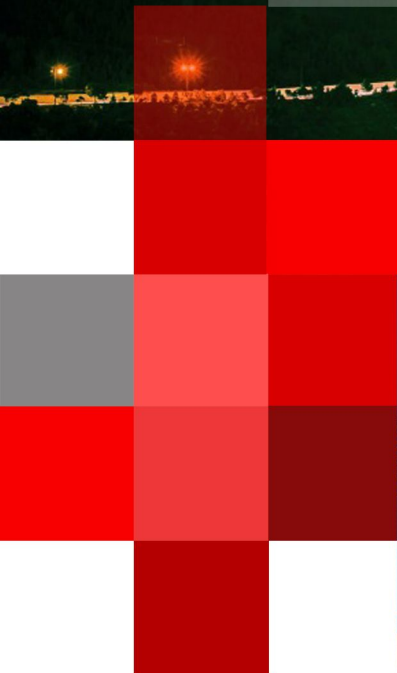
MICE

all around CIS Countries

We cover a wide range of industries including but not limited to oil and gas, construction, telecommunication, medical, engineering, educational and governmental institutions and others.



BAKU



TASHKENT



ALMATY

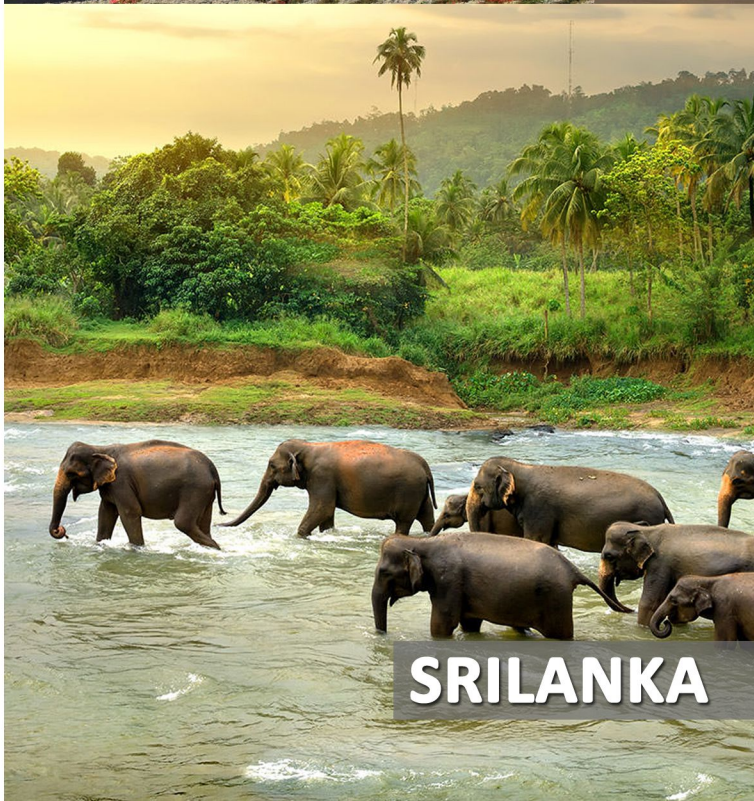
AZERBAIJAN

KAZAKSHTAN

GEORGIA

UZBEKISTAN

SRILANKA



SRILANKA



GEORGIA

BUSINESS TRAVEL

We offer a comprehensive range of business travel services tailored to your company's needs. Whether for individuals or large groups, we have the dedicated resources and the experienced, expert staff to help you in a wide range of fields.

- Business Travel Management
- Incoming tourism and MICE services
- Concierge services
- Air, rail and ground transportation
- Customized travel arrangements
- Leisure & holiday tour packages

TAILORED TRAVEL

Whether for groups or individuals, ONS Travels offers tailor-made and customized programs all across Azerbaijan, Georgia, Almaty, Tashkent & Srilanka. And as one of our partners you can enjoy especially personal service from a dedicated account manager. So let our professional team of experienced travel advisors help you plan your itineraries, answer queries and coordinate daily operations.

We can handle:

- Hotel, air and railway bookings
- Visa arrangements
- Entrances to museums and exhibitions
- 24/7 Travel emergency assistance
- Travel Insurance
- Booking airport lounges and fast-track
- Road transfers
- Meet&Greet services
- Tickets for theatres, musicals, festivals events
- Hotel reservations in CIS Countries and Srilanka
- VIP tickets, special access and private viewings
- Travel insurance

ITINERARIES AND TOURS

ONS Travels has a very flexible series of itineraries, tours and tailored options to cater for both individual travellers and groups. Covering a wide range of interests, activities and destinations we offer:

- Accompanied tours
- Culture programmes
- Our in-house team of bright, energetic guides speak over a dozen languages, have been trained by industry professionals and are fully certified.
- Local travel experts and guides
- Special interest travel itineraries

OVERLAND TRANSFERS

To ensure an appropriate standard of ground transportation, we can call upon a major To ensure selection of resources from a very wide chain of suppliers across the areas we work in. Notably we organize:

- Limousine and VIP transfers
- Airport meet and greet services
- Transport for private sightseeing tours
- 24/7 Travel emergency assistance
- Comfortable transfer services
- Coach transfers
- Boat trips
- Hotel reservations in CIS Countries and Srilanka
- Special transport arrangements including vintage cars and buses, horse-drawn carriages etc.

PROFESSIONAL MEETING PLANNERS

Whether you're based in any country or you're considering Azerbaijan, Tashkent, Almaty or Srilanka for an inspirational international meeting/event, let our highly-experienced team turn your plans into reality.

PROFESSIONAL CONGRESS ORGANIZER

ONS Travels is a full service provider for meetings management with very extensive experience of supporting associations. We offer a full roster of services such as event registration, exhibition and transport management, sponsorship support, abstract management, organising social functions, and providing accommodation for events. Tell us what you want or let us make suggestions. We're here to help.

MEETINGS, WEDDINGS & EVENTS

ONS Travels is well-known for faultlessly organising prestigious events whether it is a "Black Tie" gala, a unique birthday party, a targeted product launch or a glittering company event for employees, customers and partners.

Our inventive, customer-focussed team can create and develop a unique event especially for you. We have a huge range of suggestions in our portfolio from ice breakers to full day team challenges. Whether you want pure fun or have focussed corporate learning goals, our speciality and passion is tailoring the best activities and events to your very special requirements.

We also work with an exclusive partner in wedding planning. So, if you are tying the knot, we can organise all the extra sparkle and glitz that you want to ensure that your big day is every bit as unforgettable as you dreamed it would be.

INCENTIVES

Whether you are based here already or want to come specially to harness Azerbaijan's, Tashkent, Almaty or Srilanka's superb range of MICE possibilities, ONS Travels expert team can make everything work smoothly.

Whether as a reward for goals achieved or as an add-on to a conference, ONS Travels has a whole range of activity ideas that can create a spark of fun or add a memorable finale to a corporate event. Our professional team is always on the look-out for something extraordinary that might appeal.



OUR VALUABLE PARTNERS

We look forward to welcoming your company to
our portfolio



happy holidaying...



— AND MANY MORE...!! —



OUR GUESTS SPEAKS...

I traveled to Baku in 24 Oct 2019 ONS had organised my trip very well and team was very knowledged and efficient. Everything was well planned.

They know how to operate tour in CIS countries.

Baku city is romantic city. We were in the group of 20 People from Delhi.

—— Lukai Hok

I m a travel agent.. i have booked my own sri lanka pkg for new year 2020 from ONS Travels.. i got good b2b rates and good service with awesome memorise....

—— Nehal shah

We had an excellent experience at Baku , a trip we made with Ons travels .

We specifically wish to thank Mr. Ahmed n Naveed for taking care of our group with hotel arrangements , transport , n specially vegetarian food & all our requirements .

—— Nikhil kanakia

We had awsome family trip to Baku. It was beyond our expectations. Luxury coaches, tasty Indian Food, perfectly arranged tours no hassle

Thank you ONS Travels to provide us lifetime memorable trip.

—— Henri Bulki

Highly recommend this company for tour packages in central Asian and Eurasian countries, especially Baku in Azerbaijan which is a beautiful city on the banks of Caspian Sea and also has awesome party & entertainment place. Great vacation for families too!! Keep it up.

—— Laljibhai Gilatar



*Thank
You*



ONSTRAVELS

DESTINATION MANAGEMENT COMPANY

CORPORATE OFFICE

India Office



B-177, Derawal Nagar,
New Delhi 110009



+91 8882078048, +91 8920095982



info@onstravels.com



www.onstravels.com

INTERNATIONAL OFFICE

Azerbaijan Office



Baku City, Khatai, Fazail Bayramov,
Street 1156, Azerbaijan



+994 50685 6350, +994 7730 11365



info@onstravels.eu